

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 06th day of March'2024

C.G.No.143/2023-24/Anantapur Circle

CHAIRPERSON Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Sri. R. Nambi Rasool, D.No.8-221-1,
Gandhi Nagar, Dharmavaram (M), Anantapur Dist. Complainant

AND

1. Dy. Executive Engineer/O/Dharmavaram
2. Executive Engineer/O/Anantapur (R) Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.03.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

01. The complainant filed the complaint stating that he applied for domestic service connection by paying necessary deposit amounts on 10.01.2024 but it was not released.
02. The said complaint was registered as C.G.No.143/2023-24 and notices were issued to the respondents calling for their response. The



respondents submitted their response stating that subsequent to the complaint, they released the service connection in the house of the complainant and thereby redressed the grievance of the complainant.

03. Complainant absent. Heard the respondents through video conferencing.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The respondents also produced copy of the satisfaction letter from the complainant. The complainant did not attend the enquiry through video conferencing, but when we enquired him through phone, he reported that the respondents released the service connection and requested to close the complaint. Hence, this complaint is to be closed as infructuous. Accordingly, the complaint is closed. No order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06th day of March'2024.

06/03/24

CHAIRPERSON

06/03/2024

Member (Finance)

06/03/2024

Member (Technical)

06/03/2024

Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

